



Customer Survey

	Yes	No
1. Were appointments kept on time?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Were appointments easy to schedule?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Were problems solved in a timely manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4. Was the sales representative friendly and professional? If not, please explain: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5. Did you feel comfortable discussing your remodeling project with the sales representative?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6. Did you feel our sales representative was knowledgeable and had confidence in representing Bobo Custom builders?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7. Did you have confidence in our construction department?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8. Did our construction department represent themselves in a professional manner? If not, please explain: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9. Did we complete your remodeling job in the time allotted?	<input checked="" type="checkbox"/> OK	<input type="checkbox"/>
10. Are you pleased with your remodeling project?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11. Would you recommend our company to friends and/or family?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12. Are you interested in getting any additional remodeling work done in the future? If so, when? <u>2009 (later)</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
13. Would you use Bobo Custom Builders again?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
14. May we add you to our list of referrals?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please add your comments about Bobo Custom Builders. Our family truly loves THE NEW GUESTHOUSE.

Customer's Signature Barbara L. Moore
David Moore

Moore